



Dear Patient,

### Prana Health Chiropractic's Insurance/Cancellation/No-Show/Timeliness Policy

Due to many variations in insurance policies, it is no longer an easy task to interpret each individual policy; although we try very hard to stay aware of these changes, it is not always possible. Therefore, we advise you, the patient, to verify and know your benefits prior to your treatments and any other related chiropractic services. Insurance benefits are not a guarantee of payment from your insurance company.

All appointments that are missed or that are cancelled without proper notification as outlined below are subject to a no-show/cancellation fee.

House Call Visits - \$80 Fee

In-Office visits- \$40

We request that you provide us with no less than a 2-hour notice when cancelling or rescheduling a standard office visit. If your appointment is not cancelled within 2-hours of the appointment time and you are unable to make it in for the scheduled time, it will be considered a missed appointment and is subject to the fee.

Re-Exams and X-Ray Reviews - \$90 Fee

We request that you provide us with at least 24-hours notice when cancelling or rescheduling any type of re-exam or x-ray review.

#### Timeliness

If you fail to arrive to your appointment on time and, consequently, the Doctor is unable to see you, this will be considered a missed appointment and is subject to the corresponding fee of \$80 or \$40, depending on the nature of the appointment.

By signing below, I acknowledge that I have read and understand the policy as outlined above.

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Patient Signature

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Date

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